

Francesco Spreafico

Francesco Spreafico

RLUG Ambassador

1,197 posts

Support Engager

Brickmate

Academy Leader

Community Name: ItLUG

Report post

Posted Thursday at 08:41 AM

I'm not sure if it's related, but... BrickLink just unveiled the beta of its next version, and it's very different!

<https://www.bricklink.com/r3/main.page>

The announcement: <https://www.bricklink.com/r3/announcement/upgrade.page>

I love the new UI, I've been asking for a responsive website for more years than I can remember... so I'm really happy about that.

There are many features still missing, but I guess that's just because it's a beta, and they want feedback. So I suggest we use that feedback button!

I wonder if this was already in the pipeline before the acquisition... I guess it was, because you don't do something like this in four months (if you want it to work). Still, there's a lot missing and it's still a beta (and apparently it will be a long beta, it says in the announcement), so, maybe it did come after the acquisition.

Thank You 2

Jordan Paxton and Anna - theBrickBlogger reacted to this

Like

Quote

ItLUG: website - Flickr - FB | Personal blog: Old Bricks.

Fernando Correia, TechnicBRICKs

Fernando Correia, TechnicBRICKs

RLFM Ambassador

101 posts

Community Name: TechnicBRICKs

Report post

Posted Thursday at 09:03 AM (edited)

Well... I've my Java updated to latest version and just get a Java exception... :P

"Error : Unknown (code=-1) javax.servlet.ServletException: javax.servlet.ServletException: java.lang.NullPointerException at..."

From the recent news I'm still wonder if main purpose of this acquisition wasn't just to close tho Soho Bricks business!?... ?

Edited Thursday at 09:05 AM by Fernando Correia, TechnicBRICKs

Like

Quote

Jetro de Château

Jetro de Château

RLFM Ambassador

2,616 posts

Brickmate

Community Name: HispaBrick Magazine

Report post

Posted Thursday at 10:00 AM

Well it was always a pain to navigate on a small screen, so it's good something is done about that.

It'll take some time to get used to. At first glance it looks like it'll be easy to use on a phone, but lacks lots of functionality on a PC, or rather, it takes a fair bit of scrolling to get to everything when things could be a lot more compact on a computer screen.

Like

Quote

HispaBrick Magazine - Member of ROBOTMAK3RS - Editor at TechnicBRICKs

Joel Hoornbeek

Joel Hoornbeek

RLUG Ambassador

453 posts

Community Name: CoWLUG

Report post

Posted Thursday at 10:44 AM

No store fronts (which apparently are coming later), no way to browse other items that a seller has for sale, no way of understanding why a store is highlighted on the list, completely re-worked catalogue with no apparent rhyme or reason in some categories...

Unfortunately for me, this update lives up to the reputation the Bricklink staff have. I'm still waiting for the LEGO takeover to have some positive effect.

Like 1

Jetro de Château reacted to this

Like

Quote

[www.CoWLUG.net](http://www.CoWLUG.net)

Ed Chang | Texas Brick RR

Ed Chang | Texas Brick RR

RLUG Ambassador

185 posts

Community Name: Texas Brick Railroad

Report post

Posted Thursday at 10:58 AM

The new interface is incredibly inefficient.

Do people really do a lot of Bricklink shopping from their phones?

Like 1

Pawel Kmiec reacted to this

Like

Quote

J.J. Williams | GNLR

J.J. Williams | GNLR

RLUG Ambassador

201 posts

Community Name: Great Northern LEGO® Railway

Report post

Posted Thursday at 11:32 AM

On 4/30/2020 at 10:58 AM, Ed Chang | Texas Brick RR said:

The new interface is incredibly inefficient.

Do people really do a lot of Bricklink shopping from their phones?

I don't, I find it difficult to navigate multiple windows from a tiny screen.

Like

Quote

Dirk Frantzen

Dirk Frantzen

RLOC Ambassador

207 posts

Support Engager

Community Name: 1000steine.de

Report post

Posted Thursday at 11:38 AM

I find the new UI crap. I hope there will be different views and not forced for this one new view in future.

Why would I get into a preselected shop when I search for an element?

I really do not like the whole new design. The journey continues in the wrong direction, very sad.

Like 1

Pawel Kmiec reacted to this

Like

Quote

Francesco Spreafico

Francesco Spreafico

RLUG Ambassador

1,197 posts

Support Engager

Brickmate

Academy Leader

Community Name: ItLUG

Report post

Posted Thursday at 11:41 AM

On 4/30/2020 at 10:58 AM, Ed Chang | Texas Brick RR said:

The new interface is incredibly inefficient.

Do people really do a lot of Bricklink shopping from their phones?

I don't think people shop a lot now because the current interface is terrible. In the future they might.

But I already do a lot of BrickLink browsing on my phone, through the terrible current interface (when you're not at home, at events, in stores...). And it's painful.

Like 1

Tim Johnson reacted to this

Like

Quote

ItLUG: website - Flickr - FB | Personal blog: Old Bricks.

Warren Elsmore

Warren Elsmore

RLUG Ambassador

77 posts

Community Name: Tartan LUG

Report post

Posted Thursday at 11:49 AM

On 4/30/2020 at 9:03 AM, Fernando Correia, TechnicBRICKs said:

From the recent news I'm still wonder if main purpose of this acquisition wasn't just to close tho Soho Bricks business!?... ?

I am certain it was.

Like 2

Alice Finch ArchLUG and Andrew Bulthaupt reacted to this

Like

Quote

Jordan Paxton

Jordan Paxton

Community Team

807 posts

Report post

Posted Thursday at 12:00 PM

On 4/30/2020 at 9:03 AM, Fernando Correia, TechnicBRICKs said:

Well... I've my Java updated to latest version and just get a Java exception... :P

"Error : Unknown (code=-1) javax.servlet.ServletException: javax.servlet.ServletException:  
java.lang.NullPointerException at..."

Please make sure to share appropriate feedback with the BrickLink team.

<https://www.bricklink.com/v2/community/newsview.page?msgid=1193622>

Like 1

Gregg Odium reacted to this

Like

Quote

Fernando Correia, TechnicBRICKs

Fernando Correia, TechnicBRICKs

RLFM Ambassador

101 posts

Community Name: TechnicBRICKs

Report post

Posted Thursday at 12:16 PM

It started to work for me after a while.

I find this visual interface excessively and unnecessarily annoying, specially from the category level.



This is not supposed to be some sort of Pinterest, Instagram, Facebook or the like, but something that users deeply know what they're dealing with, with needing to keep scrolling, scrolling...

It seems we're under the dominance of a new wave of UX/UI design professionals, but definitely one size does not fits all, in this context.

One thing that I've been demanding for long is a better and easy separation of plain and decorated elements. This has been improving progressively in the past few years, but no in the best direction IMO. Hence I found the approach taken in this Beta, very satisfying, however I'd still change it a bit.

Instead of a single decoration choice between: Any / Plain / Decorated

I'd propose a multiple decoration choice between: Plain / Printed / Stickered

And in the process of doing it, I'd remove the word "(Sticker)" form element's name where it applies. It should be a property for filtering purposes only.

Like 2

Pawel Kmiec and Jetro de Château reacted to this

Like

Quote

Fernando Correia, TechnicBRICKs

Fernando Correia, TechnicBRICKs

RLFM Ambassador

101 posts

Community Name: TechnicBRICKs

Report post

Posted Thursday at 12:23 PM

On 4/30/2020 at 12:00 PM, Jordan Paxton said:

Please make sure to share appropriate feedback with the BrickLink team.

<https://www.bricklink.com/v2/community/newsview.page?msgid=1193622>

Done! Thanks!!

Reported this, despite it is working for me now.

Also reported a feature request as per my comment above.

Like

Quote

Balazs Kiss

Balazs Kiss

RLFM Ambassador

613 posts

Community Name: RacingBrick

Report post

Posted Thursday at 12:47 PM

Ok, so if I search now for a set number the page that I guess is supposed to be the product page directly offers to buy it from a specific seller. I'm sure this seller is not the only one offering the set, what can be the criteria to be "the chosen one"?

Btw the new UI seems to be polished but in general it requires more space and more scrolling, I hope to see a more condensed look in the future. The mobile version was a very needed feature.

On 4/30/2020 at 9:03 AM, Fernando Correia, TechnicBRICKs said:

From the recent news I'm still wonder if main purpose of this acquisition wasn't just to close tho Soho Bricks business!?... 🤔

Bricklink has incomparably higher impact on the global LEGO market than a random small brick manufacturer, I highly doubt Soho Bricks was such an important competitor to be the no 1. target in this deal.

Like

Quote

Warren Elsmore

Warren Elsmore

RLUG Ambassador

77 posts

Community Name: Tartan LUG

Report post

Posted Thursday at 01:02 PM

It depends what market you are in.

Using sohobricks was a real possibility for LCP-type firms who didn't want to be shackled by LEGO anymore (at least 3 of them left the program in the recent years because of the program restrictions). Buying (and closing) Sohobricks removes the possibility of those firms using their bricks instead.

Of course, they will simply go elsewhere, so it's a stupid course of action. Even so, LEGO likes to be in control.

Like 2

Jetro de Château and Pawel Kmiec reacted to this

Like

Quote

Francesco Frangioja

Francesco Frangioja

RLUG Ambassador

2,380 posts

Support Engager

Community Name: BrianzaLUG - Brianza LEGO® User Group

Report post

Posted Thursday at 01:02 PM (edited)

Now we have responsive website: good.

All the rest: very, very bad. At a first look, my members and myself was thinking we were on LEGO Shop...

We were trying to find the right words to use, but when I read @Joel Hoornbeek comment I shared it with my fellow members and all of them agreed that it fits perfectly with and to our feelings:

On 4/30/2020 at 10:44 AM, Joel Hoornbeek said:

No store fronts (which apparently are coming later), no way to browse other items that a seller has for sale, no way of understanding why a store is highlighted on the list, completely re-worked catalogue with no apparent rhyme or reason in some categories...

Unfortunately for me, this update lives up to the reputation the Bricklink staff have. I'm still waiting for the LEGO takeover to have some positive effect.

Edited Thursday at 01:11 PM by Francesco Frangioja

Like 2

Krista Simpson (MILUG) and Dirk Delorme - Berlin Brick Syndicate reacted to this

Like

Quote

Francesco Frangioja

BrianzaLUG Ambassador

<http://www.brianzalug.it/>

Fernando Correia, TechnicBRICKs

Fernando Correia, TechnicBRICKs

RLFM Ambassador

101 posts

Community Name: TechnicBRICKs

Report post

Posted Thursday at 01:27 PM (edited)

On 4/30/2020 at 12:47 PM, Balazs Kiss said:

Bricklink has incomparably higher impact on the global LEGO market than a random small brick manufacturer, I highly doubt Soho Bricks was such an important competitor to be the no 1. target in this deal.

On the same tone of Warrens answer, that was also my line of thinking... LCPs used to order huge amounts of LEGO bricks for their commissioned projects. And several of them were already forced to look for alternatives like Sohobricks as costumers don't understand the stratospheric prices a large model could reach with the original LEGO bricks, and for them it does not matter that much if the have four small letter embossed in the studs, or nothing... Hence Sohobricks had already taken a significant stake on this business.

On 4/30/2020 at 1:02 PM, Francesco Frangioja said:

Now we have responsive website: good.

It may look responsive now! But...

Will it remain that responsive out of the Beta, with the thousands of users that we have at the current version in production?

Edited Thursday at 01:28 PM by Fernando Correia, TechnicBRICKs

Like

Quote

Francesco Spreafico

Francesco Spreafico

RLUG Ambassador

1,197 posts

Support Engager

Brickmate

Academy Leader

Community Name: ItLUG

Report post

Posted Thursday at 01:44 PM (edited)

On 4/30/2020 at 1:27 PM, Fernando Correia, TechnicBRICKs said:

It may look responsive now! But...

Will it remain that responsive out of the Beta, with the thousands of users that we have at the current version in production?

Responsive means, to keep it quick, that it shows well on all devices, no matter their resolution.

Edited Thursday at 01:44 PM by Francesco Spreafico

Like

Quote

ItLUG: website - Flickr - FB | Personal blog: Old Bricks.

Jetro de Château

Jetro de Château

RLFM Ambassador

2,616 posts

Brickmate

Community Name: HispaBrick Magazine

Report post

Posted Thursday at 02:17 PM

On 4/30/2020 at 12:47 PM, Balazs Kiss said:

Ok, so if I search now for a set number the page that I guess is supposed to be the product page directly offers to buy it from a specific seller. I'm sure this seller is not the only one offering the set, what can be the criteria to be "the chosen one"?

It took me while to figure out they automatically display the seller with the lowest price in your country (as per your profile information). More options are further down.

On 4/30/2020 at 1:44 PM, Francesco Spreafico said:

Responsive means, to keep it quick, that it shows well on all devices, no matter their resolution.

It may show well as in "with proper definition", but it certainly makes very poor use of the available screen space on a computer

Like 1

Alice Finch ArchLUG reacted to this

Like

Quote

HispaBrick Magazine - Member of ROBOTMAK3RS - Editor at TechnicBRICKs

Dirk Delorme - Berlin Brick Syndicate

Dirk Delorme - Berlin Brick Syndicate

RLUG Ambassador

78 posts

Community Name: Berlin Brick Syndicate

Report post

Posted Thursday at 02:19 PM

View / front: picture book for small children

Catalog: bad

Important Set topics are not listed separately.

Shop: the big link to only one shop is disadvantageous for buyers and sellers,

List of the shops is very difficult to find

My conclusion: terrible

Like 4

Pawel Kmiec, Alice Finch ArchLUG, Łukasz Ogrodnik and 1 other reacted to this

Like

Quote

Francesco Frangioja



Francesco Frangioja

RLUG Ambassador

2,380 posts

Support Engager

Community Name: BrianzaLUG - Brianza LEGO® User Group

Report post

Posted Thursday at 02:46 PM

On 4/30/2020 at 1:27 PM, Fernando Correia, TechnicBRICKs said:

On the same tone of Warrens answer, that was also my line of thinking... LCPs used to order huge amounts of LEGO bricks for their commissioned projects. And several of them were already forced to look for alternatives like Sohobricks as costumers don't understand the stratospheric prices a large model could reach with the original LEGO bricks, and for them it does not matter that much if the have four small letter embossed in the studs, or nothing... Hence Sohobricks had already taken a significant stake on this business.

...and there's some former LCPs that the brick company made their own:

<https://theatombrick.com/pages/about>

Like

Quote

Francesco Frangioja

BrianzaLUG Ambassador

<http://www.brianzalug.it/>

Balazs Kiss

Balazs Kiss

RLFM Ambassador

613 posts

Community Name: RacingBrick

Report post

Posted Thursday at 02:58 PM (edited)

On 4/30/2020 at 2:17 PM, Jetro de Château said:

It took me while to figure out they automatically display the seller with the lowest price in your country (as per your profile information). More options are further down.

If I search for 42109 then it displays a German seller who has the cheapest item overall. My profile is set for Hungary and there's someone in Hungary selling the set, so there must be some other factors.

Edited Thursday at 02:58 PM by Balazs Kiss

Like

Quote

Francesco Spreafico

Francesco Spreafico

RLUG Ambassador

1,197 posts

Support Engager

Brickmate

Academy Leader

Community Name: ItLUG

Report post

Posted Thursday at 03:27 PM

The article explains: "On the new item detail page, the best store is automatically suggested for you by taking many factors into consideration. You can still view the list of stores with that item for sale if the suggested store does not meet your requirements."

I think it could be a nice feature, but it might be confusing, especially to new users who might not realize there may be hundreds of other stores below.

It might be a good idea to also use the feedback button at the bottom left of every page to send all kinds of feedback. I think I've already used it a dozen time (for now!)

Thank You 1

Balazs Kiss reacted to this

Like

Quote

ItLUG: website - Flickr - FB | Personal blog: Old Bricks.

Peter Aoun | LUGOLA

Peter Aoun | LUGOLA

RLUG Ambassador

72 posts

Community Name: LUGOLA

Report post

Posted Thursday at 04:23 PM

@Jordan Paxton What will it take to get someone from the Bricklink team on the LAN?

Right now submitting feedback on Bricklink via the suggested method goes into a black hole, with no record or follow-up.

The Bricklink forums are terrible to navigate, and even if you can navigate them, the responses are few and far between.

Since we've had representation from the VIP team on the LAN the communication has been much better.

I know that Bricklink is considered separate, but sellers are sending their payment directly to TLG every month, and any distinction that exists at a corporate level does not carry down to the fan level. If Bricklink is providing a frustrating experience to buyers and sellers, TLG as a whole will be blamed.

Like 5

Joel Hoornbeek, Dirk Frantzen, Jetro de Château and 2 others reacted to this

Like

Quote

Miro Dudas | SanDLUG

Miro Dudas | SanDLUG

RLUG Ambassador

109 posts

Community Name: SANDLUG - San Diego LEGO User Group

Report post

Posted Thursday at 05:18 PM

It pains me to see what Bricklink is trying to do. It has lost its vision of what it's true asset is, and it's just becoming another annoying to use marketplace. Did Lego buy Bricklink to turn it into BrickOwl? Why?

Like 3

Régis Gamba, Francesco Frangioja and Joel Hoornbeek reacted to this

Like

Quote

Pawel Kmiec

Pawel Kmiec

RLFM Ambassador

264 posts

Community Name: Sariel.pl

Report post

Posted Thursday at 05:25 PM

As a person with 10+ years in webdesign, I feel forced to call the beta a disaster. It looks pretty but the user experience is awful, things are moved around, hard to find, distributed not following any clear logic, and browsing the catalog requires 10x more scrolling up and down than it used to because someone tried to make a 20,000+ parts catalog look cute. Not to mention that the way the parts are organized right now is utterly useless to me as a builder. Guys, you dumped almost 8,000 various pieces into a single "Retired & Miscellaneous" category. What the heck? Are you actively trying to prevent people from buying any of these?

Like 6

Thomas Mueller (tmspecial) - OCLUG in SoCal, Miro Dudas | SanDLUG, Régis Gamba and 3 others reacted to this

Like

Quote

Régis Gamba

Régis Gamba

RLOC Ambassador

159 posts

Community Name: TechLUG

Report post

Posted Thursday at 06:30 PM

Ok. This time I just don't have the energy to make a interminable post to explain everything I think is wrong. So I am gonna make it very short statement :

Total crap so far. Start over.

On 4/30/2020 at 5:18 PM, Miro Dudas | SanDLUG said:

It pains me to see what Bricklink is trying to do. It has lost its vision of what it's true asset is, and it's just becoming another annoying to use marketplace.

This.

Like 4

Thank You 1

Pawel Kmiec, Miro Dudas | SanDLUG, Anna - theBrickBlogger and 2 others reacted to this

Like

Quote

Nicolas | HelloBricks

Nicolas | HelloBricks

RLFM Ambassador

461 posts

Community Name: HelloBricks

Report post

Posted Thursday at 07:15 PM

Aouch. This beta is a total disaster, I honestly do not understand how someone could validate the decision to go live with it.

Ok, it looks pretty when you take a quick look at it, but pretty is not enough. Many things do not make any sense, it is a nightmare from a user experience perspective, and worst of all the selection of one store without any clear logic makes the whole system opaque and untrustworthy.

Feedback submitting is nice, but honestly you should not try to correct a few things on this beta. You should just start over from scratch, sorry for those who worked on it.

To be clear I'm really looking forward to seeing the old BL change because I am not a huge fan of the old BL UX and design, there are many things to change for the better. And finally bringing responsive design is a great decision. But this beta looks like it was created by someone who had never used BL or who did not understand how it works and its value proposition. You definitely need to include real users (experts and beginners) in your study groups to use their inputs and feedbacks before going live like that.

Please, never deactivate the old version if you really go this way!

Like 4

Thank You 1

Asko Feldmann, Pawel Kmiec, Anna - theBrickBlogger and 2 others reacted to this

Like

Quote

Miro Dudas | SanDLUG

Miro Dudas | SanDLUG

RLUG Ambassador

109 posts

Community Name: SANDLUG - San Diego LEGO User Group

Report post

Posted Thursday at 10:02 PM

To quote a long time user and former volunteer admin on BL:

"XP shows the exact thinking and lack of thinking that has exemplified this management team from the start. I am very sad to see no progress still to an understanding of the fundamentals of why BrickLink was so great in the first place. It was never because it was an easy place to drop in and buy LEGO. It was because it was an intelligent, comprehensive, complicated, and inclusive site. It is about providing more information, not less. It is a way to learn about LEGO not just to buy one part and run off. Ugh. The new site is so generic, I could be anywhere on the internet."

Like 2

Thank You 1

Anna - theBrickBlogger, Pawel Kmiec and Nicolas | HelloBricks reacted to this

Like

Quote

Régis Gamba

Régis Gamba

RLOC Ambassador

159 posts

Community Name: TechLUG

Report post

Posted Friday at 04:39 AM (edited)

Fun fact : yesterday, when A-Wing UCS was released on S@h, the Lego website was down once again.

Like it has always happened before with every major release.

In a decade, Lego could never design a proper website for something as simple as S@h.

If TLG keeps going the way they go when it comes to websites, there is not a chance that we have a happy ending with Bricklink website.

When TLG's website is crap, most people can deal with it. Because purchasing on S@h remains pretty simple (at best a few hundreds of references, and one single price for each). And also because many Lego fans never buy on S@h because of steep prices.

Bricklink is a totally different story.

It is very technical. Tens of thousands of references, listed with tons of different prices each, which each customer wants to buy many at the same time, and at the best price with as little orders as possible from several countries. Not to mention that the data base is daily used by so many users just as an asset, to browse inventories, get informations etc.



There are also people who are literally living from their Bricklink store.

Bricklink is an absolutely necessary tool for every Lego fan.

@Signe Lønholdt @Sara Skahill TLG has to take this seriously.

If you kill the buyer's experience, you ruin the Lego passion for tens of thousands of Lego fans. Me first. Because users won't have what it takes to get things done properly and will just leave the hobby.

If you kill the buyer's experience, you ruin the business of store owners.

If we consider Lego Ambassadors only, I am sure the people working on Bricklink website don't even have a fraction of our experiences combined.

Do a workshop, hire people the right people, etc.

You have to understand : the community is key here.

Edited Friday at 08:58 AM by Régis Gamba

Like 4

Thank You 1

Alice Finch ArchLUG, Nicolas | HelloBricks, Anna - theBrickBlogger and 2 others reacted to this

Like

Quote

Francesco Frangioja

Francesco Frangioja

RLUG Ambassador

2,380 posts

Support Engager

Community Name: BrianzaLUG - Brianza LEGO® User Group

Report post

Posted Friday at 05:03 AM (edited)

On 5/1/2020 at 4:39 AM, Régis Gamba said:

Fun fact : yesterday, when A-Wing UCS was released on S@h, the Lego website was down once again.

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Do a workshop, hire people the right people, etc.

You have to understand : the community is key here.

On 4/30/2020 at 10:02 PM, Miro Dudas | SanDLUG said:

To quote a long time user and former volunteer admin on BL:

"XP shows the exact thinking and lack of thinking that has exemplified this management team from the start. I am very sad to see no progress still to an understanding of the fundamentals of why BrickLink was so great in the first place. It was never because it was an easy place to drop in and buy LEGO. It was because it was an intelligent, comprehensive, complicated, and inclusive site. It is about providing more information, not less. It is a way to learn about LEGO not just to buy one part and run off. Ugh. The new site is so generic, I could be anywhere on the internet."

On 4/30/2020 at 6:30 PM, Régis Gamba said:

Ok. This time I just don't have the energy to make a interminable post to explain everything I think is wrong. So I am gonna make it very short statement :

Total crap so far. Start over.

On 4/30/2020 at 5:25 PM, Pawel Kmiec said:

As a person with 10+ years in webdesign, I feel forced to call the beta a disaster. It looks pretty but the user experience is awful, things are moved around, hard to find, distributed not following any clear logic, and browsing the catalog requires 10x more scrolling up and down than it used to because someone tried to make a 20,000+ parts catalog look cute. Not to mention that the way the parts are organized right now is utterly useless to me as a builder. Guys, you dumped almost 8,000 various pieces into a single "Retired & Miscellaneous" category. What the heck? Are you actively trying to prevent people from buying any of these?

Indeed. My fellow members and myself are used to spending a lot of time on bricklink, 4 of us run/own a Bricklink Store themselves. The new UX is designed and developed by someone who had never used BL. Bricklink is not and it will never be "like" Shop@Home. Bricklink handle tons of references, both new and used, with dozen of different prices and from all over the world. In our community we have a "LEGO Technic crew" and we buy a lot of LEGO Technic stuff, so the LEGO Technic area was the first I checked: it is a nightmare compared to "old" Bricklink, so please, please, I begging you: do not deactivate the old version and start over from the scratch with the "new" one.

Edited Friday at 05:04 AM by Francesco Frangioja

Like 3

Thank You 1

Pawel Kmiec, Miro Dudas | SanDLUG, Anna - theBrickBlogger and 1 other reacted to this

Like

Quote

Francesco Frangioja

BrianzaLUG Ambassador

<http://www.brianzalug.it/>

Rob Hendrix

Rob Hendrix

RLUG Ambassador

562 posts

Community Name: ArkLUG

Report post

Posted Friday at 08:38 AM

I get that its BETA. But sooooo many issues. Where to start?

I went to the terribly organized parts category "Retired & Miscellaneous", and clicked on the magnet (part 70932). I selected 'new' items and it adjusted quantities to 9 domestic (USA) and 13 international.

But in classic mode, there are 14 domestic and 34 international.

Like 1

Alice Finch ArchLUG reacted to this

Like

Quote

ArkLUG Website

Asko Feldmann

Asko Feldmann

RLUG Ambassador

371 posts

Community Name: ParLUGment

Report post

Posted Friday at 08:51 AM

A friend of mine made a car payment and a mortgage payment this month from Bricklink sales. He is off work during the enforced quarantine.

Can you imagine the impact if an update takes Bricklink down? Timing would be spectacularly bad.

I sell sets I've bought over the years that I never built, or that I had stashed for birthdays, etc. I sell one every two or three months. This month, I have sold 12.

Like 4

Thank You 1

Pawel Kmiec, Dirk Frantzen, Alice Finch ArchLUG and 2 others reacted to this

Like

Quote

Dirk Frantzen

Dirk Frantzen

RLOC Ambassador

207 posts

Support Engager

Community Name: 1000steine.de

Report post

Posted Friday at 09:10 AM

On 5/1/2020 at 8:51 AM, Asko Feldmann said:

A friend of mine made a car payment and a mortgage payment this month from Bricklink sales. He is off work during the enforced quarantine.

Can you imagine the impact if an update takes Bricklink down? Timing would be spectacularly bad.

I sell sets I've bought over the years that I never built, or that I had stashed for birthdays, etc. I sell one every two or three months. This month, I have sold 12.

Totally agree. I work in IT and we have a limited change freeze since lock down. And this is for very good reason. No MAJOR changes allowed to ensure smooth business and people can work without major disruption while working from home which is much more difficult anyhow.

Thank You 1

Anna - theBrickBlogger reacted to this

Like

Quote

Asko Feldmann

Asko Feldmann

RLUG Ambassador

371 posts

Community Name: ParLUGment

Report post

Posted Friday at 09:14 AM

On 5/1/2020 at 9:10 AM, Dirk Frantzen said:

Totally agree. I work in IT and we have a limited change freeze since lock down. And this is for very good reason. No MAJOR changes allowed to ensure smooth business and people can work without major disruption while working from home which is much more difficult anyhow.

I wish. I just finished two weeks crazy overtime for emergency code changes for new benefits. I keep trying to switch over to Java, but COBOL/CICS won't let me go.

Like

Quote

Fernando Correia, TechnicBRICKs

Fernando Correia, TechnicBRICKs

RLFM Ambassador

101 posts

Community Name: TechnicBRICKs

Report post

Posted Friday at 11:28 AM (edited)

On 4/30/2020 at 3:27 PM, Francesco Spreafico said:

The article explains: "On the new item detail page, the best store is automatically suggested for you by taking many factors into consideration. You can still view the list of stores with that item for sale if the suggested store does not meet your requirements."

I think it could be a nice feature, but it might be confusing, especially to new users who might not realize there may be hundreds of other stores below.

It might be a good idea to also use the feedback button at the bottom left of every page to send all kinds of feedback. I think I've already used it a dozen time (for now!)

In my view this is completely useless and mind blowing!...

Are there many buyers coming into BrickLink to buy one element only!???

Otherwise one will get a different suggested supplier for each element he intend to buy. So, what is this for?

Believe that everyone tries to order in a balance between the least number of shops (delivery costs) and optimal parts cost.



If there was something useful was the ability to find the sellers who offer most of the elements one have into a certain Wanted List (which I stopped to use for long anyway...). Even this was tricky because of sellers that have as many entries for the same item as they want (that's something that should end...)

On 4/30/2020 at 5:18 PM, Miro Dudas | SanDLUG said:

It pains me to see what Bricklink is trying to do. It has lost its vision of what it's true asset is, and it's just becoming another annoying to use marketplace. Did Lego buy Bricklink to turn it into BrickOwl? Why?

Exactly!

Now about the reinvented catalog organization... It is soooo awful !!

A few examples, just a few!

- "Retired & Miscellaneous" what crap is this?

Here I can find retired and new elements in the same section all together... Example, old magnets and recently released magnets. It was only then that I realized it was "Retired & Miscellaneous" instead of "Retired" which already a bad idea on its own...

- Turntables

Never understood why the Technic turntables were not together with the gears, but in general Technic.

Now they are also not into Technic / Functional, but instead the System turntables are inside Functional category, together with Pneumatic, that would fit better inside Technic as well...

Great!! Craziness!! Pure madness... 🤖

This BrickLink topic will never stop providing us the finest joy and non-sense. :)

Edited Friday at 11:33 AM by Fernando Correia, TechnicBRICKs

Thank You 1

Anna - theBrickBlogger reacted to this

Like

Quote

Pawel Kmiec

Pawel Kmiec

RLFM Ambassador

264 posts

Community Name: Sariel.pl

Report post

Posted Friday at 11:52 AM

Ok, I'll ask it ;) Hey TLG, can we buy Bricklink back from you?

Like 5

Alice Finch ArchLUG, Ed Chang | Texas Brick RR, Alexandre Campos and 2 others reacted to this

Like

Quote

Joel Hoornbeek

Joel Hoornbeek

RLUG Ambassador

453 posts

Community Name: CoWLUG

Report post

Posted Friday at 11:55 AM

On 5/1/2020 at 11:52 AM, Pawel Kmiec said:

Ok, I'll ask it ;) Hey TLG, can we buy Bricklink back from you?

If that's what it takes to get some people in charge who are interested in listening to their users, I'm all for that.

Like 1

Anna - theBrickBlogger reacted to this

Like

Quote

[www.CoWLUG.net](http://www.CoWLUG.net)

Jordan Paxton

Jordan Paxton

Community Team

807 posts

Report post

Posted Friday at 11:58 AM

I am really hoping that you are each sharing these concerns on the BrickLink forum. BrickLink needs to know your concerns.

Like

Quote

Rob Hendrix

Rob Hendrix

RLUG Ambassador

562 posts

Community Name: ArkLUG

Report post

Posted Friday at 12:11 PM

On 5/1/2020 at 11:58 AM, Jordan Paxton said:

I am really hoping that you are each sharing these concerns on the BrickLink forum. BrickLink needs to know your concerns.

I am not. If someone here could forward my post, that'd be great.

Like

Quote

ArkLUG Website

Fernando Correia, TechnicBRICKs

Fernando Correia, TechnicBRICKs

RLFM Ambassador

101 posts

Community Name: TechnicBRICKs

Report post

Posted Friday at 12:19 PM

That's something where Bricklink should invest some resources for modernization - their forum...

Like 1

Pawel Kmiec reacted to this

Like

Quote

Dirk Delorme - Berlin Brick Syndicate

Dirk Delorme - Berlin Brick Syndicate

RLUG Ambassador

78 posts

Community Name: Berlin Brick Syndicate

Report post

Posted Friday at 12:40 PM (edited)

Give your Feedback !!!

Beta BL has a link for "Feedback" in the lower left corner.

I've already posted mine there. But it would be good if you also share your feedback, criticism and opinion there.

grafik.png.b0f6500b081295395dda3ba4b2efcd4d.png

grafik.png

Edited Friday at 01:13 PM by Dirk Delorme - Berlin Brick Syndicate

Thank You 1

Jordan Paxton reacted to this

Like

Quote

Marty Mitchell

Marty Mitchell

RLUG Ambassador

54 posts

Community Name: TNVLC

Report post

Posted Friday at 12:49 PM

On 5/1/2020 at 11:58 AM, Jordan Paxton said:

I am really hoping that you are each sharing these concerns on the BrickLink forum. BrickLink needs to know your concerns.

This is a big deal that was discussed a bit in the NA coffee meeting last week.

What is the point of this forum, if anything we, as ambassadors between TLG and the community, have our words fall into the void?

I fully agree that it should be the first response to comment on the appropriate place (i.e. Bricklink feedback), but why have this forum for us to discuss our and our communities' feedback if the official response is tantamount to "tell someone else"?

The worst (or second/third worst) fears of a lot of users are coming true, and we feel that no one cares even a little, despite asking us for feedback.

It feels like talking to a wall. Why cannot one ear of TLG not relay a message to the brain faster than we can?

Like 6

Thank You 1

Andrew Bulthaupt, Jetro de Château, Ed Chang | Texas Brick RR and 4 others reacted to this

Like

Quote

Peter Aoun | LUGOLA

Peter Aoun | LUGOLA

RLUG Ambassador

72 posts

Community Name: LUGOLA

Report post

Posted Friday at 12:52 PM (edited)

On 5/1/2020 at 11:58 AM, Jordan Paxton said:

I am really hoping that you are each sharing these concerns on the BrickLink forum. BrickLink needs to know your concerns.

@Jordan Paxton

@Tormod @Yun Mi Antorini @Signe Lønholdt @Sara Skahill

Why can't you or someone else in TLG share the feedback here with the proper Bricklink people, or better yet, get them on here?

Again, as I mentioned before, the Bricklink feedback disappears once submitted. There's no history or dialogue. And the forum is only marginally better at that.

After a while, if there is a refusal to engage with AFOL feedback except in a very weak and constrained way it will become clear that they really don't care about it.

Edited to tag more folks. Sorry if anyone is not the correct person to handle this, but it seems like Jordan doesn't have the power to do anything about this.

Edited Friday at 12:57 PM by Peter Aoun | LUGOLA

Tagging more people

Like 4

Thank You 1

Anna - theBrickBlogger, Andrew Bulthaupt, Jetro de Château and 2 others reacted to this

Like

Quote

Fernando Correia, TechnicBRICKs

Fernando Correia, TechnicBRICKs

RLFM Ambassador

101 posts

Community Name: TechnicBRICKs

Report post

Posted Friday at 12:56 PM (edited)

Yeah! Things are getting frighteningly closer...

Bricklink buying experience is soon getting almost as bad as navigating through LEGO Bricks and Pieces!... 🤔

Now they just need to implement a checkout solution that often crashes and makes you loose all the hard work put on adding the parts you need into your cart...

Edited Friday at 01:02 PM by Fernando Correia, TechnicBRICKs

Like 2

Thank You 1

Anna - theBrickBlogger, Pawel Kmiec and Jetro de Château reacted to this



Like

Quote

Joel Hoornbeek

Joel Hoornbeek

RLUG Ambassador

453 posts

Community Name: CoWLUG

Report post

Posted Friday at 01:17 PM

On 5/1/2020 at 11:58 AM, Jordan Paxton said:

I am really hoping that you are each sharing these concerns on the BrickLink forum. BrickLink needs to know your concerns.

The problem is, I (we?) don't trust Bricklink's management. People have been bringing concerns to them for a very long time, with very, very few results to show. There is no reason to think that they'd start listening now.

I've said it before, and I'll say it again: Here on the LAN we know LEGO employees who actually listen, and care! That's why we bother bringing these things up. As an example, concerns about global availability of sets were brought up, and changes were made. Maybe, just maybe, the same thing can happen with Bricklink?

Like 7

Thank You 1

Anna - theBrickBlogger, Marty Mitchell, Andrew Bulthaupt and 5 others reacted to this

Like

Quote

[www.CoWLUG.net](http://www.CoWLUG.net)

Alice Finch ArchLUG

Alice Finch ArchLUG

RLUG Ambassador

135 posts

Community Name: ArchLUG

Report post

Posted Friday at 03:16 PM

On 5/1/2020 at 11:58 AM, Jordan Paxton said:

I am really hoping that you are each sharing these concerns on the BrickLink forum. BrickLink needs to know your concerns.

Does this mean that comments made here are not being heard? I believe it was mentioned by me and others that there are good reasons that we do not go to the bricklink forums.

Thank You 1

Anna - theBrickBlogger reacted to this

Like

Quote

Nelson Yrizarry

Nelson Yrizarry

RLUG Ambassador

328 posts

Community Name: LEAHI - LEGO Enthusiasts Association of Hawaii

Report post

Posted Friday at 06:18 PM

On 5/1/2020 at 11:58 AM, Jordan Paxton said:

I am really hoping that you are each sharing these concerns on the BrickLink forum. BrickLink needs to know your concerns.

Hmm... I guess we don't see why we should have to double our efforts when it is your company. Our concerns as fans are being voiced here to you - LEGO, the owners of BrickLink.

Like 1

Thank You 1

Anna - theBrickBlogger and Thomas Mueller (tmspecial) - OCLUG in SoCal reacted to this

Like

Quote

Thomas Mueller (tmspecial) - OCLUG in SoCal

Thomas Mueller (tmspecial) - OCLUG in SoCal

RLUG Ambassador

17 posts

Community Name: OCLUG

Report post

Posted Friday at 07:39 PM

The new design make the site worse than Amazon and ebay.

The store with the lowest price gets featured and everyone else get's hidden.

Store that have reasonable prices and charge actual shipping are punished.

Instead of me listing the Arocs for \$319.95 and charging \$10-\$30 for shipping I will probably list it for \$249 and charge \$75 - \$100+ for shipping just to get the coveted top spot.

Let's not turn Bricklink into ebay where shipping is routinely more than the actual product.

Arocs.JPG

Like 1

Alice Finch ArchLUG reacted to this

Like

Quote

Thomas Mueller (tmspecial) - OCLUG in SoCal

Thomas Mueller (tmspecial) - OCLUG in SoCal

RLUG Ambassador

17 posts

Community Name: OCLUG

Report post

Posted Friday at 07:41 PM

The store rating SUCKS!!!!

I worked hard to keep my score up over the years and now it gets thrown out the window. WTF!

Now only the last 6 months get considered. A fraudster ONLY needs to make a few phony sales to look better than the majority of the established BL seller.

That has to be a bad joke!

new.JPG.407ce603ea5447cd2d61f57f9d63aef7.JPGGold.JPG.b78404be13cebc99ace6373240b7e06a.JPG

Like 1

Thank You 1

Matej Pukancik and Régis Gamba reacted to this

Like

Quote

Matej Pukancik

Matej Pukancik

RLUG Ambassador

129 posts

Community Name: TatraLUG

Report post

Posted Friday at 09:16 PM (edited)

On 5/1/2020 at 11:58 AM, Jordan Paxton said:

I am really hoping that you are each sharing these concerns on the BrickLink forum. BrickLink needs to know your concerns.

In the few LEGO communities which I follow (not only my home LUG) the Beta was met with uniquely joint negative response from both sellers and buyers.

I have asked them to post every comment on the Beta feedback page. While some do, others won't saying either that with BL history of lacking support it is lost time or those that know I'm Ambassador said that it is LEGO now and I should do it.

So, @Jordan Paxton please report to the vertical that it was TLG who boasted about buying BL, it was TLG who had their own head PR honcho talk to the fans about BL acquisition, it was her promising no "bad changes" and therefore it is LEGO as a brand that is in many fans' eyes damaging the most important secondary market for fans (to be honest even the long term fans don't care about what is TLG and what LEGO).

I'm usually known as the one 'defending LEGO company' by just explaining some corporate mindsets and limitations. But here, even if I could say that logically this was in making for longer than BL being under TLG, in the end I know it was green-lighted under TLG ownership so they had the last word in it and they will take the blame.

There was one thought that I'd like to quote/translate "it seems LEGO is spending more time testing some Duplo set on kids than they have tested BL changes on us, fans". And let me add that we had here on LAN open requests to join talk on some more important groups (like VIP, PUp,...) and some marginal (LUL, Tongal,...) but this great pool of fan knowledge which is LAN was not asked on such an important topic as BL rework which probably dwarfs all those other threads in importance.

I mean even the announcement had to be put here by one of the Ambassadors.

PS. With the acquisition I'd have expected that a link between BL and LAN would be established. Nope. Another opportunity missed and already backfiring ...

Edited Friday at 09:34 PM by Matej Pukancik

sentence structure, grammar

Like 6

Thank You 2

Anna - theBrickBlogger, Adam Brine, Marty Mitchell and 5 others reacted to this

Like

Quote

Peter Aoun | LUGOLA

Peter Aoun | LUGOLA

RLUG Ambassador

72 posts

Community Name: LUGOLA

Report post

Posted 21 hours ago

To provide a little bit of information, with Bricklink headquartered in Southern California they have reached out to local community members for input in the past. Most recently, they did some user testing around the end of March. I don't know specifically what that involved, but timing would suggest a late look at XP. While I appreciate any opportunity for feedback, based on the dates I'm sure that XP was too far along on the development process for that testing to have much of an impact.

Like 1

Thank You 1

Thomas Mueller (tmspecial) - OCLUG in SoCal and Anna - theBrickBlogger reacted to this

Like

Quote